

**RETURN ADDRESS:**

Perfect Designers 86 Waterloo road B66 4JN,  
Smethwick (cape hill) Birmingham United Kingdom.

**CALL US:**

44(0)121 4390135

**WHATSAPP NO:**

44 (0) 7544851125

**RETURN FORM**

If you are unhappy with the item(s) and would like to return/exchange, please fill this return form and send it with the parcel. You can return within 4 days from the date of delivery

01. Fill in your personal details.
02. Fill in your order details.
02. Please fill the item(s) details. Tick whether you would like a refund or an exchange.
03. If you require an exchange, make sure you fill in the STEP 04 .
04. If you were sent the wrong item, make sure you fill in the details on STEP 05.
05. Enclose the form with your parcel and we will process within 12 working days of receipt.
05. It is your responsibility to send the item safely to us. It would be advisable to use a courier that uses a tracking service.

**Step 01: Personal Details**

<b>Name</b>		<b>Country</b>	
<b>Address</b>		<b>Phone</b>	
<b>City</b>		<b>Email</b>	
<b>Post Code</b>			

**Step 02: Order Details**

<b>Order Date</b>		<b>Order No</b>	
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**Step 03: Product Details**

Product Code	Qty	Price	Refund	Exchange	Reason For

**Step 04: Exchange Only**

Product Code	Replacement Size	Qty

All items returned must be in their original condition within 4 days of receiving the item. The goods are your responsibility until they reach our Warehouse.

We recommend you use a postal service that insures you for The value of the goods you are returning. We cannot exchange pierced jewellery or accessories

due to hygiene reasons. All exchanges are subject to availability. This returns policy does not affect our statutory rights. Please see the T&C

**Step 05: Incorrect Items Received**

Ordered Item	Code of Received Item	I want the original item	I want a refund